

FAQ's

How can I setup online payments/set up the Town of Midland as a payee?

Please contact your bank directly if you have difficulty setting us up as a payee – Try typing Midland(Town) rather than Town of Midland and chose the option for taxes – the account number is your 15 digit roll number with no hyphens.

If you are looking to set up your water/sewer account as well it is a separate payee Midland(Town) Water & Sewer and the account number is your seven digit account number with no decimal.

What if I paid using a post-dated cheque?

Post-dated cheques for the April 20th tax due date are being held and not being processed until June 29th unless otherwise instructed.

What happens if I'm already setup on the monthly pre-authorized payment plan?

- A. If you are on the monthly pre-authorized payment plan (10 payments), the payments will be processed as usual unless the resident contacts the Town to be removed from the plan. Contact Jennifer at jgaerttner@midland.ca or 705-526-4275 ext. 2226 to discuss deferral or cancellation. Please note if you choose to defer both April and May's instalment will be withdrawn automatically on June 29, 2020.
- B. If you are on the Due Date/4 payment pre-authorized payment plan, your next withdrawal has automatically been rescheduled for June 29, 2020.

What if my tax payments are tied in with my mortgage payments?

If your tax payments are paid through your mortgage payments, you will need to consult with your financial institution to discuss options available.