



## Town of Midland – Job Posting

<b>Position Title:</b>	Bartender/Floor Monitor – On-call Casual
<b>Openings:</b>	Two (2)
<b>Status:</b>	Temporary On-Call
<b>Department:</b>	Operations – North Simcoe Sports and Recreation Centre
<b>Hours:</b>	Varies
<b>Wage Rate:</b>	\$15.00 per hour
<b>Closing Date:</b>	<b>May 23, 2019 no later than 4:30pm</b>

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The Town of Midland is currently seeking two (2) Bartender/Floor Monitor's for a casual on call role. Reporting to the Manager, NSSRC Operations, the successful candidate will be responsible for providing customer service and support to patrons of the North Simcoe Sports & Recreation Centre during Special Events, including but not limited to: setting up bar areas, preparing and serving alcoholic beverages, monitoring guest consumption of alcohol, monitoring entrance and exit doors, hallways & washrooms, handling cash transactions and maintaining clean work areas.

Our ideal candidate, in addition to excellent customer service skills, will be familiar with the rules and regulations set out by the Alcohol & Gaming Commission of Ontario and comfortable enforcing those regulations as well as the Town of Midland's internal policies on events. A current Smart Serve Training Card or the willingness to obtain one is required.

A more detailed job description is attached.

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### **APPLY IN CONFIDENCE TO:**

Human Resources Department

575 Dominion Avenue, Midland, ON L4R 1R2 Email: [hr@midland.ca](mailto:hr@midland.ca)

No phone calls please

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The Town of Midland is committed to an inclusive, barrier-free environment. Accommodation will be provided in all steps of the recruiting process. Please advise the Human Resources Department if you require any accommodations to ensure you can participate fully and equally during the recruitment and selection process. The Town of Midland is a scent sensitive environment and we ask all applicants to refrain from wearing scents should they attend our offices.

**Note:** We thank all applicants that apply and advise that only those to be interviewed will be contacted. In accordance with the *Municipal Freedom of Information and Protection of Privacy Act*, personal information is collected under the authority of the *Municipal Act 2001, S.O. 2001, c. 25*, and will be used for the purpose of candidate selection.



## Town of Midland – Job Description

### **Bartender/Floor Monitor**

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#### **DUTIES AND RESPONSIBILITIES**

- Set-up portable bar areas with beverages and supplies
- Provide excellent customer service
- Process cash transactions and balance cash at the end of each shift
- Maintain and clean work areas (Wash dishes, sweep & mop floors)
- Prepare and serve alcoholic and non-alcoholic beverages
- Re-fill fridges and change pre-mix pop and CO2 tanks
- Must follow and enforce all rules and regulations set out by the Town of Midland and Alcohol & Gaming Commission of Ontario
- Walk around room and monitor guests consumption of alcohol
- Ensure guests safety
- Clear tables of empty bottles, cups and refuse
- Monitor entrance and exit doors, washrooms and hallways
- Ensure guests leave through a safe mode of transportation
- Record and report any incidents

#### **QUALIFICATIONS**

- Previous bartending or serving experience
- Excellent customer service and communication skills
- Ability to work in a fast-paced environment with minimal supervision
- Strong team player with the ability to make quick and conscientious decisions
- Capable of enforcing rules & regulations and handling conflicts with guests
- Must be legal drinking age; (19) years of age or older
- Hold a current Smart Serve Training Card or be able to obtain
- Certification in First Aid/CPR & WHMIS is an asset

#### **WORKING CONDITIONS**

- Physical demands require standing and walking for prolonged periods of time, reaching, grasping, lifting up to 50lbs (23 kg)
- Exposure to potential conflict with patrons and noise
- Available to work a variety of shifts including days, afternoons, weekends and sometimes on short notice.