



Media Release

Town of Midland Municipal Office to fully reopen to public on September 14, 2020

September 3, 2020 – Throughout the COVID-19 pandemic the health and safety of both residents and staff has been a priority for the Town of Midland. Over the course of the Municipal Office closure, staff have continued to work both remotely and at the office, offering essential services by appointment, while adhering to guidance and recommendations from the Simcoe Muskoka District Health Unit.

With health and safety protocols now in place, the Town of Midland Municipal Office will be fully reopening to the public on Monday, September 14, 2020. The team will monitor the situation carefully and welcome feedback from our residents. Should the situation require changes we will react accordingly and update the public.

“The Municipal Office will look somewhat different to visitors coming in when we reopen,” said Mayor Stewart Strathearn. “Staff have worked tirelessly to establish guidelines that will help protect visitors and employees, while ensuring we can return to offering the services visitors have come to expect when at the Municipal Office.”

What to expect when visiting the Municipal Office:

- Visitors should enter via the Third Street doors;
- Reserved customer parking will be available in the Third Street parking lot;
- Visitors will need to self-screen before entering;
- If you are sick, please stay home. Please do not enter the Municipal Office;
- Face masks/coverings are mandatory. Age and Medical exemptions will apply;
- Visitors must sanitize their hands when entering the building;
- All visitors will maintain at least 2 metres (6 feet) of distance from others; and
- A midday closure will take place from 1 p.m. to 2 p.m. for high-touch point cleaning.

Signage and traffic flow guides have been installed to fully illustrate the new rules/protocols when entering the building.

“Our staff have done a tremendous job of working together to establish these health and safety protocols, while continuing to provide service to our residents. Providing a safe environment for our staff and residents has been challenging especially with many of the essential services we are entrusted to offer,” said David Denault, Chief Administrative Officer. “It’s a credit to the expertise and anticipation of these highly skilled teams that we have not missed a beat in offering services throughout this pandemic. We know it has not been easy for our residents and our staff to adjust, and I want to thank them for their patience, support and commitment to dealing with the impacts collaboratively with our municipal partners and with safety as the guiding principle.”

The Town of Midland will continue to monitor the COVID-19 situation and provide updates on our website at [Midland.ca/COVID-19](https://www.midland.ca/COVID-19), and we encourage residents to follow our social media channels for updates as well, [@MidlandON](https://twitter.com/MidlandON) on Twitter, and [@townofmidland](https://www.facebook.com/townofmidland) on Facebook.

For more information on the state of COVID-19 in our area, please contact the Simcoe Muskoka District Health Unit at 705-721-7520 or 1-877-721-7520 or visit their website at [simcoemuskokahealth.org](https://www.simcoemuskokahealth.org).



For media enquiries, please contact:

Randy Fee | Communications & Marketing Coordinator
Town of Midland | 575 Dominion Avenue, Midland, ON L4R 1R2
705-526-4275 ext.2264 | rfee@midland.ca | [Midland.ca](https://www.midland.ca) | [Engagingmidland.ca](https://www.Engagingmidland.ca)