



Media Release

Town of Midland further adjusts services to ensure safety of public and staff

February 2, 2021 – As our community continues to deal with the impacts of the pandemic, we always rely upon the guidance of our health professionals. Most recently the Simcoe Muskoka District Health Unit has communicated that we need to assume that a variant of this virus is in our communities and do everything we can protect ourselves and others. As this strain of COVID-19 is more contagious it is even more important that people in Simcoe Muskoka take all measures possible to prevent the spread of the virus. The only way this virus can continue to spread is through the movement of people. With the health and safety of staff and residents in mind, the Town of Midland has announced further changes to services currently being offered by appointment only at the Municipal Office.

The following changes are in effect as of January 29, 2021:

- We will be strictly enforcing no walk-in customers at the Municipal Office.
- This includes transit SmartCard purchases or reloads;
 - Customer must make an appointment by contacting service@midland.ca or 705-526-4275 ext. 2255.
 - Transit SmartCards can be reloaded using our [Mid-Pen Transit Service Online Portal](#) or in person at the NSSRC.
- Only cash or debit payment appointments for taxes/utilities will be accepted.
 - Appointments to drop off post-dated cheques or to receive 'paid' stamps on tax/utility bills will not be arranged at this time. Cheques may be placed in the drop box located at the Third Street entrance to the Municipal Office; or
 - Payments can also be made via:
 - Telebanking/internet banking;
 - Payment at any financial institution;
 - By mailing a post-dated cheque to:
 - Finance Department
Town of Midland
575 Dominion Avenue, Midland, ON, L4R 1R2

“Since we reverted back to ‘by appointment only’ services on December 21, 2020, there have been few issues, and we thank our residents and staff for their patience and for adapting to these changes.,” said Chief Administrative Officer David Denault. “As we continue to operate in this manner, we will always consider adjustments that will keep our residents and staff as safe as possible. We look forward to continuing to serve our residents as we navigate through the COVID-19 pandemic together and look forward to the relief that we all hope is on the horizon”

The Town of Midland will continue to monitor the COVID-19 situation and provide updates on our website at [Midland.ca/COVID-19](https://midland.ca/COVID-19), and we encourage residents to follow our social media channels for updates as well, [@MidlandON](#) on Twitter, and [@townofmidland](#) on Facebook.

For more information on the state of COVID-19 in our area, please contact the Simcoe Muskoka District Health Unit at 705-721-7520 or 1-877-721-7520 or visit their website at simcoemuskokahealth.org.



For media enquiries, please contact:

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