



Media Release

Town of Midland Municipal Office reverting to by-appointment only service, effective April 9, 2021

April 8, 2021 – With the province declaring a third provincial emergency and issuing stay-at-home orders for at least the next four weeks, the Town of Midland Municipal Office will be reverting to service by-appointment only, effective Friday, April 9, 2021. This change is being made to allow staff to provide necessary services, control the number of customers in the Municipal Office at a given time, while adhering to the emergency orders from the province.

“The frequent changes in service delivery are challenging, we understand this, however we must do our part to provide the safest environment for our staff and our community,” said Mayor Stewart Strathearn. “With the vaccine rollout entering Phase 2 and more and more residents becoming eligible, these efforts will hopefully result in the tide being turned on the COVID-19 pandemic in Ontario, as we move towards a return to normalcy.”

For information on vaccinations and booking appointments please visit the [Simcoe Muskoka District Health Unit's Vaccine and Immunization web page](#).

For a list of municipal services available, and information on how to book an appointment, please visit [Midland.ca/COVID-19](#). When customers with an appointment arrive at the Municipal Office they can:

- Call 705-526-4275 ext. 2255; or
- Email service@midland.ca

Signage will also be posted at the Municipal Office advising customers of this process.

Essential community services such as Water and Wastewater, Fire and Policing are not impacted by this change.

“I’m very appreciative of all our staff who continue to adjust on the fly to the ever-changing world we’re living in right now. This third emergency declaration and stay-at-home order will be managed with the same focus we have exhibited throughout the pandemic with caring for our staff and serving our customers where and when we can,” said David Denault, Chief Administrative Officer. “The understanding and continued support of our residents is appreciated, and we encourage everyone to continue to adhere to the public health guidance.”

The Town of Midland will continue to monitor the COVID-19 situation and provide updates on our website at [Midland.ca/COVID-19](#), and we encourage residents to follow our social media channels for updates as well, [@MidlandON](#) on Twitter, and [@townofmidland](#) on Facebook.

For more information on the state of COVID-19 in our area, please contact the Simcoe Muskoka District Health Unit at 705-721-7520 or 1-877-721-7520 or visit their website at [simcoemuskokahealth.org](#).



For media enquiries, please contact:

Randy Fee | Communications & Marketing Coordinator
Town of Midland | 575 Dominion Avenue, Midland, ON L4R 1R2
705-526-4275 ext.2264 | rfee@midland.ca | [Midland.ca](#) | [Engagingmidland.ca](#)