



Media Release

Municipal Office to resume restricted walk-in service beginning June 4

June 3, 2021 – With the expiry of the provincial Stay-at-Home orders, the Municipal Office will begin offering restricted walk-in service on Friday, June 4, 2021. The restricted walk-in service will offer some services with no appointment needed, while some services will require an appointment, and other services will remain suspended at this time to limit the number of people inside the building.

To adhere with the current restrictions and with the health and safety of customers and staff in mind, there will be a limit of 5 customers in the customer service lobby. Staff will monitor the situation carefully and welcome feedback from our residents. Should the situation require changes we will react accordingly and update the public.

“With the significant drop in COVID-19 cases and the acceleration in vaccine delivery, we’re all cautiously encouraged by the progress we are all contributing to,” said Mayor Stewart Strathearn. “Resuming restricted walk-in service is an adjustment we wanted to offer at the Municipal office knowing our staff and customers can safely interact. It will be a welcome site to see more residents visiting the office with less restrictions in place.”

Customers will be able to enter the Municipal Office through the Third Street entrance only, from 8:30 a.m. to 1 p.m., and 2 p.m. to 4:30 p.m. The office will be closed between 1 p.m. and 2 p.m. daily for cleaning. Signage and traffic flow guides are in place to fully illustrate the rules/protocols when entering the building.

Service Status Effective Friday, June 4:

Walk-in, no appointment necessary:

- Tax and Utility Bill Payments
- Mid-Pen Transit Smartcard sales/re-loads
- Tax Certificates / Tax Statements
- Death Certificates / Burial Permits
- Garbage tags
- Parking ticket payment
- FOI fees
- Planning & Building Inquiries / Applications
- Pick-up of Building Permits
- Open Air Burning Permits*



By-Appointment only:

- Building Inspections
- Marriage Licenses (Midland residents only)
- Lottery Licenses
- Taxi-Cab Driver Licensing
- Dog tags (drop-off of completed applications/payment)
- Commissioner for Taking Oaths and Affidavits (Midland residents only)
- Hawker/Peddler/Refreshment vehicle licenses

Suspended Services:

- Meter Bags
- Curb Cuts for driveway
- Tax bill stamps

***Open Air Burning Permits**

The requirement for Open Air Burning Permits is being reinstated effective June 30. Residents may purchase their permits at the Municipal Office starting Monday, June 7. If you are a tenant and wish to obtain a permit you must bring in a completed "Property Owner's Permission to Burn Form" signed by the property owner when purchasing your permit. This form can be found on the Applications & Forms page at Midland.ca.

The Town of Midland will continue to monitor the COVID-19 situation and provide updates on our website at Midland.ca/COVID-19, and we encourage residents to follow our social media channels for updates as well, [@MidlandON](https://twitter.com/MidlandON) on Twitter, and [@townofmidland](https://facebook.com/townofmidland) on Facebook.

For more information on the state of COVID-19 in our area, please contact the Simcoe Muskoka District Health Unit at 705-721-7520 or 1-877-721-7520 or visit their website at simcoemuskokahealth.org.



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