



NOTICE TO RESIDENTS WATER & WASTEWATER SERVICES

Protect Yourself from Sales Scams

The Town of Midland wants residents to be aware of the door to door sales scams.

The door to door sales people requires a Hawker and Peddlers permit. You the homeowner have the right to ask to see this permit and they must produce it.

Know Your Consumer Rights

Each year the Town of Midland receives numerous calls from residents concerned over individuals coming to their door making false claims about water quality or to inspect appliances such as hot water tanks. These sales people usually ask to enter the home to view or inspect water systems.

What You Should Know

If at any time a Town representative needs to visit a residence or business, a mutually agreed upon appointment would be made in advance.

Town employees carry appropriate identification and use Town vehicles for service calls.

Water Operators conduct regulatory sampling of the Town of Midland drinking water system; these samples are not normally obtained from a residential home service. If you have any questions or concerns you can contact The Town of Midland Water Department at 705-526-4268 ext. 4207 or wwtc@midland.ca

Town of Midland Employees **DO NOT** go door to door selling water related products.

Before You Hear a Sales Pitch

- Ask to see their Peddlers' permit.
- Ask for photo ID; get the name of the person and the business.
- NEVER share personal information (water bills, hydro bills, gas bills etc.)
- If you ask a sales person to leave, they must do so right away. If you do not feel safe, or you feel suspicious of someone, **call local police**.
- You **do not** have to sign a contract at any time.