



Corporate Communications

COVID-19 - Update 3

For all Town Employees and Council, the Corporation is monitoring the current situation with the Coronavirus Disease (COVID-19) regularly and will continue to provide regular updates to all employees on COVID-19.

Before we go any further, please help your colleagues, community and country by following this simple request – **If you are ill and exhibit any of the COVID-19 symptoms (listed on page 3), please stay at home and self isolate.**

Current Status

The Corporation has been adopting practices led by the County of Simcoe and other government agencies and continue to do so as well as implementing our own measures as required.

As of 5:30 p.m. on March 16, 2020:

Cases in Ontario (as per: <https://www.ontario.ca/page/2019-novel-coronavirus>)

- 172 confirmed cases, 1537 patients under investigation, 5 cases recovered.

Simcoe-Muskoka: – 3 cases confirmed.

Federal Government Announces New Travel Restrictions

1. **Restricted entry to Canada** - Permanent Canadian residents, the immediate family members of Canadian citizens, diplomats, air crews, and U.S. citizens are still being allowed into Canada at this time.
2. **Restricted access to board plane** - Anyone who has symptoms of COVID-19 will not be able to enter Canada. Air operators are being instructed to prevent any traveller who presents symptoms of the virus from boarding a plane.
3. **Airport Limitations** - international flights rerouted to Montreal, Toronto, Calgary or Vancouver for dedicated enhanced screening.

Link - <https://www.ctvnews.ca/health/coronavirus/canada-shutting-the-border-to-most-non-citizens-due-to-covid-19-pm-trudeau-1.4854503>

Ontario – Premier Ford Announces New measures to help workers

Link - <https://www.cbc.ca/news/canada/toronto/ontario-covid-19-coronavirus-monday-1.5498849>

Premier Doug Ford, along with several cabinet ministers, spoke on Monday morning about measures being considered by the province to stop the spread, as well as new legislation to better protect workers who are forced to stay home.

Summary:

- Ban on Sick notes for self-isolation or quarantine
- Job protected leave for self-isolation or quarantine
- Job protected leave for parents affected by school and daycare closures



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COVID-19 - Update 3

Corporate Proactive Measures

Update as of March 16, 2020

Town Hall changes effective March 17, 2020

- Town Hall will remain open to the public,
- A hand washing station for visitors inside the 3rd Street entrance,
- The Town will not be accepting cash transactions at this time.

Only the following essential services will be offered:

Clerks - By appointment only

- Marriage Licenses
- Lottery Licenses
- Taxi Cab Drivers Licenses
- Meter Bags
- Freedom of Information Requests
- Encroachment Agreements (by phone or email)
- Tax Certificates

Finance - By appointment only

Building & Planning

- All services, including building inspections will continue to be offered as per the standard appointment process.

Transit

- Transit cards can be reloaded at the table that will be setup at Town Hall

Water & Wastewater

- All services will continue to be offered as per the standard by appointment process

The following Services **will not be offered at Town Hall** until further notice:

- Dog Tags;
- Fire permits
- Hawker/Peddler/Refreshment vehicle license;
- Seasonal boat slip permits; and
- Curb Cuts for driveways.

Other Measures

- Residents will be advised through a media release that payments for taxes, water/wastewater bills, parking tickets can be made via the drop box at the Third Street entrance or via electronic fund transfer through their bank.
- All public meetings, board meetings and deputations to Council scheduled till April 6, 2020 have been cancelled.
- Council Meeting scheduled for March 18, 2020 will proceed as scheduled, however the public will not be permitted to attend in Council Chambers. Instead, residents are encouraged to watch the Council meeting on RogersTV (cable 53) or on [RogersTV live stream](#).



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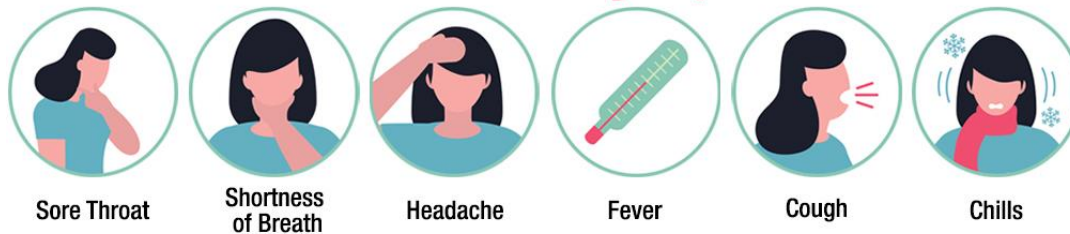
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- The Municipal Emergency Control Group (MECG) will be held on March 18, 2020.
- The Town CAO will attend the weekly Simcoe County CAO's COVID-19 Municipal Operations meeting.

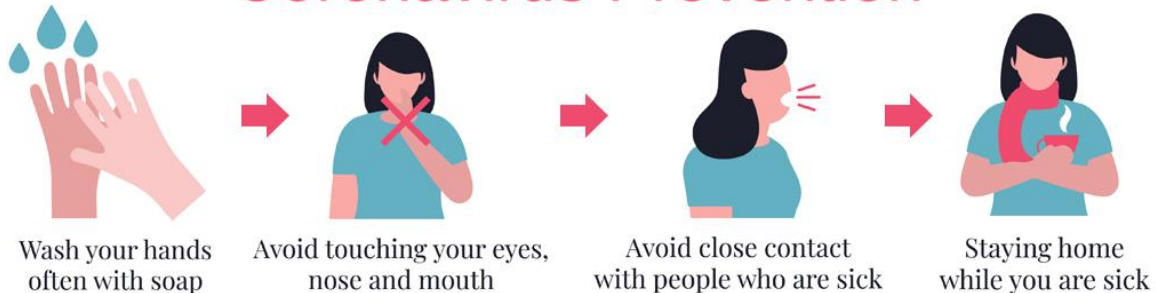
Customer Service area changes

- Effective Tuesday, March 17, one window will be open to serve customers. A table will be setup with a debit machine and a telephone so that we are providing distance between staff and customers, while still allowing for transactions to take place.

Coronavirus Symptoms



Coronavirus Prevention



This is a fluid situation and the Corporation will continue to communicate updates / proactive measures as necessary. Employees are encouraged to refer to previous updates.