

# Town of Midland – Volunteer Job Description

Volunteer Position:	Street Volunteer, Ontario's Best Butter Tart Festival
Openings:	Seven (7)
Department:	Community and Growth – Culture and Community
Reports To:	Tourism and Special Events Planner
Schedule:	June 14, 2025, 6:00am – 11:00am or 11:30am – 5:00pm

### **Position Summary**

Reporting to the Tourism and Special Events Planner, the volunteer position will act as festival ambassadors.

A volunteer T-shirt, re-usable water bottle and lunch voucher will be provided.

## **Duties & Responsibilities**

- Assist vendors by responding to their questions throughout the day.
- Morning shift, direct vendors in your block to their booth space.
- Ensure entrances to downtown businesses are open and not blocked.
- Be the smiling faces of the festival, assisting festival goers.
- Provide answers to questions regarding parking, when streets close and open, and general festival information.
- Afternoon shift, assist with festival clean up. Ensure Vendors place their garbage in the large garbage bins located on the side streets (not in the garbage cans on the sidewalks) and that they do not dismantle their booth and leave before 5 p.m. Volunteers should note and report this to Town of Midland festival staff

#### **Qualifications and Requirements**

Strong customer service skills.

#### **Effort/Physical Demands**

- Physical demand requires standing and walking.
- Visual attention for health and safety compliance and personal safety while performing volunteer duties.

## **Working Conditions**

• This is an outdoor, all-weather event; there may be exposure to sun, heat, rain and wind. Volunteers should dress accordingly, wear comfortable shoes and sunscreen.